



# Towards a Statistically Semantic Web

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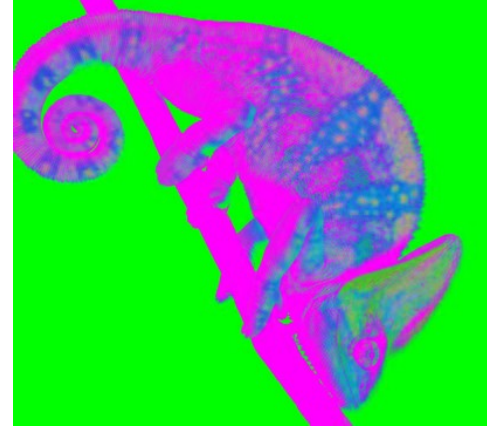
<http://www.mpi-sb.mpg.de/~weikum/>

Acknowledgements to **Jens Graupmann, Ralf Schenkel, Martin Theobald**  
and a wealth of literature

# Outline

- **Motivation and Challenges**
- **Search** (XML, Ontologies)
- **Speed** (Top-k Query Processing)
- **Self-Organization** (P2P, Collaborative Search)

# Chameleon Words in Computer Science



fragment

page

object

segment

performance

ontology

failure

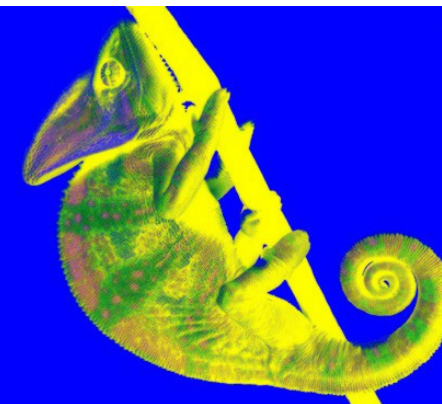
semantics

session

node

service

peer



# Opinions on the Feasibility of the Semantic Web, Universal Data Integration, and Comprehensive Knowledge Bases

**Tim Berners-Lee:** „The Semantic Web is an extension of the current Web in which information is given meaning.“

**Jeff Ullman:** „There is no **This talk:**

**Alon Halevy:** „Structure **Names + Statistics → „Semantics“**“

**Noam Chomsky:** „Whether there is also a semantics of natural language ... seems to me an open question. Pragmatics must be a central component of linguistic theory.“

**George Lakoff:** „When we have multiple ways of understanding, or 'framing,' a situation, then knowledge, like truth, becomes relative to that understanding.“

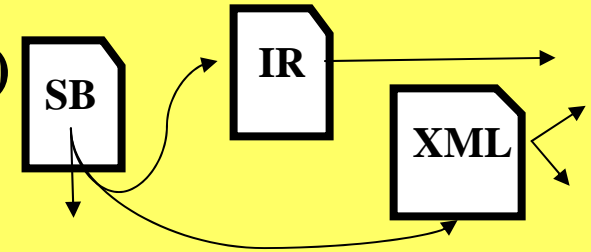
**Confucius:** „Knowledge is to know the extent of one's ignorance.“

孔夫子

# A Few Challenging Queries

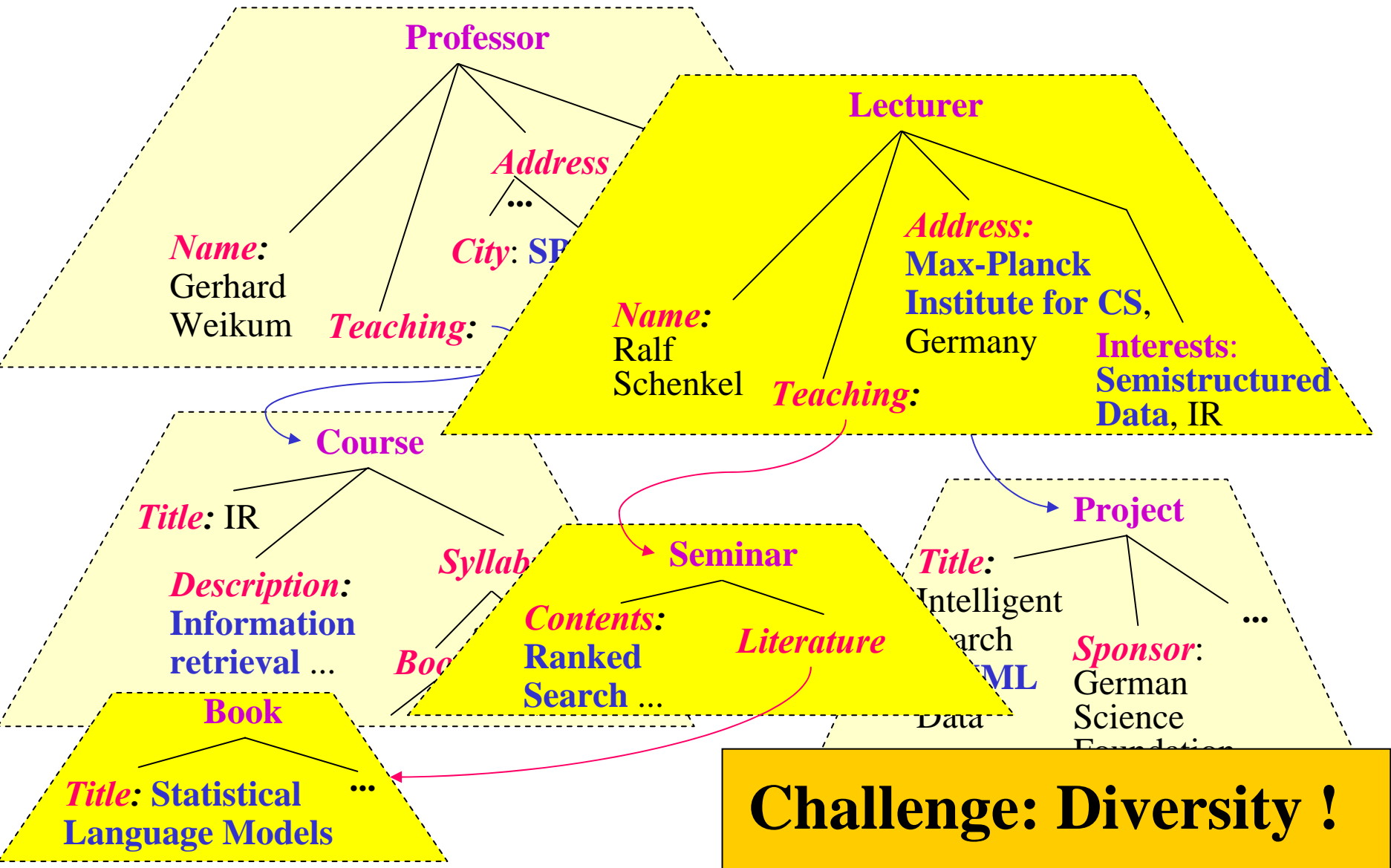
(on Web / Deep Web / Intranet / Personal Info)

- Which professors from Saarbruecken (SB) are teaching IR and have research projects on XML?



- Which gene expression data from Barrett tissue in the esophagus exhibit high levels of gene A01g?
- Which drama has a scene in which a woman makes a prophecy to a Scottish nobleman that he will become king?
- Who was the woman from Paris that I met at the PC meeting where Paolo Atzeni was PC Chair?
- Are there any published theorems that are equivalent to or subsume my latest mathematical conjecture?

# What if the Semantic Web Existed and All Information Were in XML?

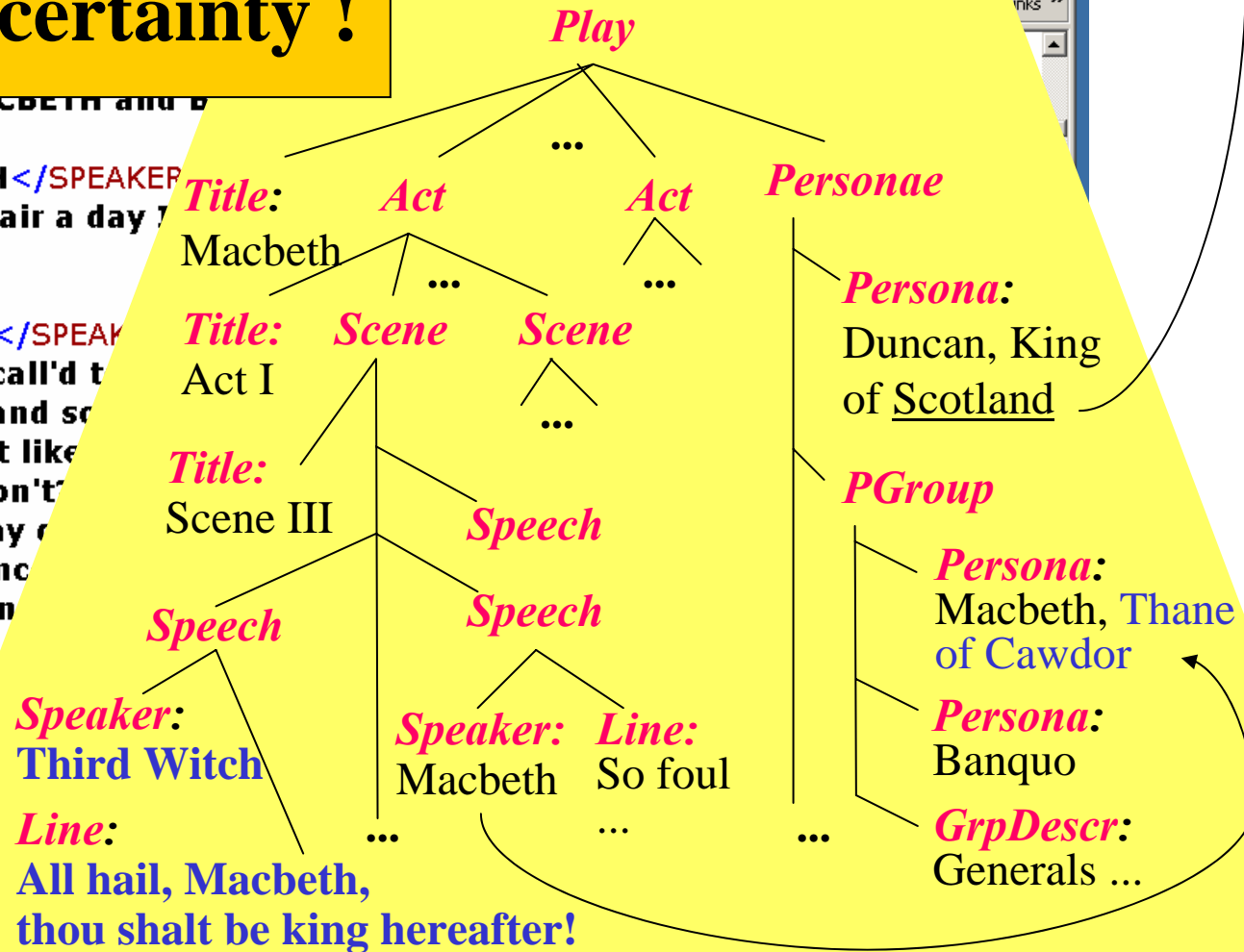


**Challenge: Diversity !**

# What if the Semantic Web Existed and All Information Were in XML?

## Challenge: Uncertainty !

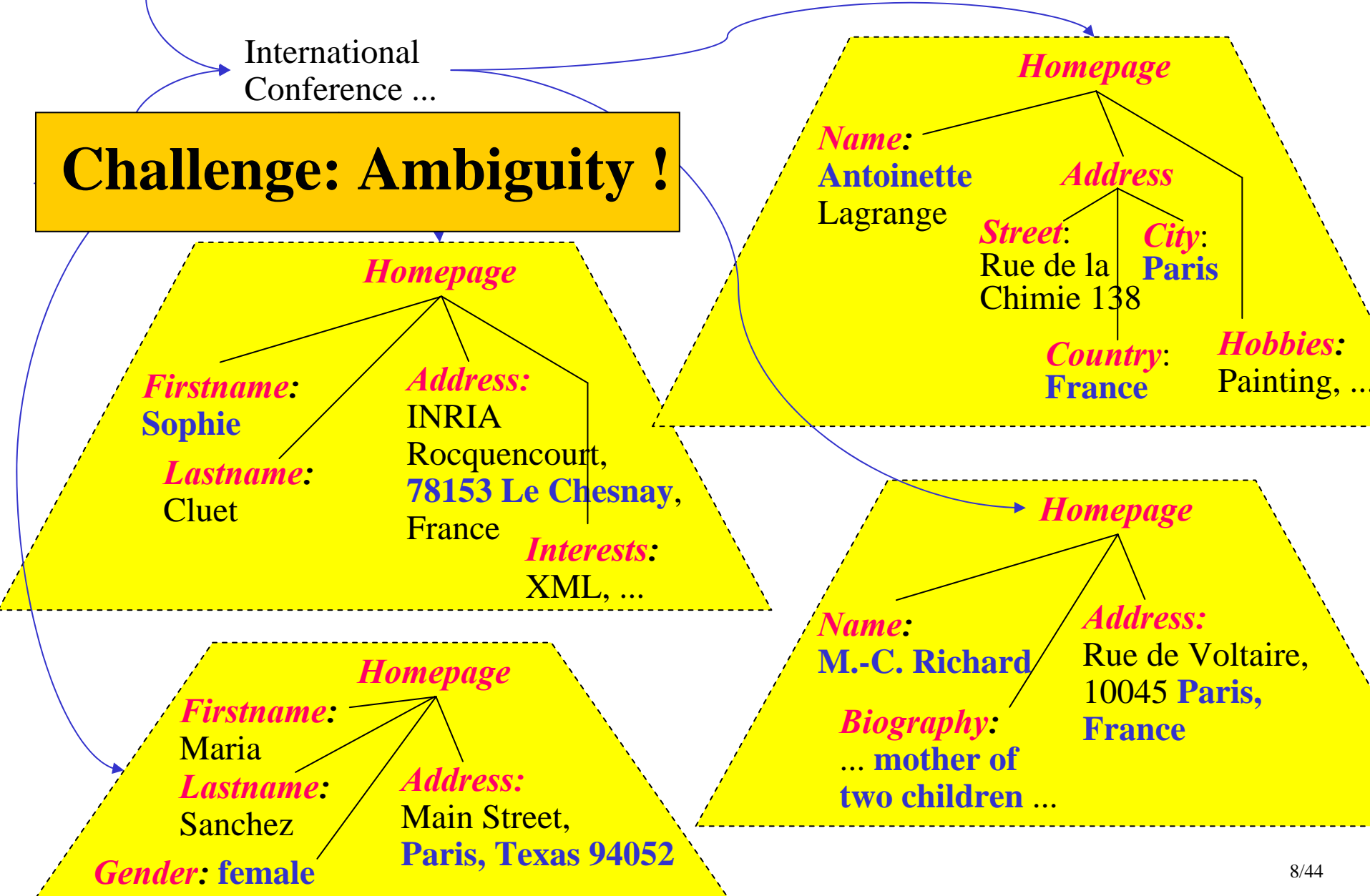
```
<STAGEDIR> Enter MACBETH and BANQUO
- <SPEECH>
  <SPEAKER> MACBETH </SPEAKER>
  <LINE> So foul and fair a day I have
</SPEECH>
- <SPEECH>
  <SPEAKER> BANQUO </SPEAKER>
  <LINE> How far is't call'd to us when we
  <LINE> So wither'd and so pale
  <LINE> That look not like the King's
  <LINE> And yet are on't?
  <LINE> That man may call a King
  <LINE> By each at once
  <LINE> Upon her skin
  <LINE> And yet your faces
  <LINE> That you are
</SPEECH>
- <SPEECH>
  <SPEAKER> MACBETH </SPEAKER>
  <LINE> Speak, if you
</SPEECH>
- <SPEECH>
  <SPEAKER> First Witch </SPEAKER>
  <LINE> All hail, Macbeth! hail to thee, thane of Glamis! </LINE>
```



# What if the Semantic Web Existed and All Information Were in XML?

International Conference ...

**Challenge: Ambiguity !**





# Observations and Challenges (1)

## ***Observation:***

Despite all structure, tags, and „semantic“ metadata, information will exhibit *diversity*, *ambiguity*, *uncertainty*

## ***Implication:***

Information search faces IR dilemma – drown in results or almost empty result – and thus needs *ranked retrieval*

## ***Challenge:***

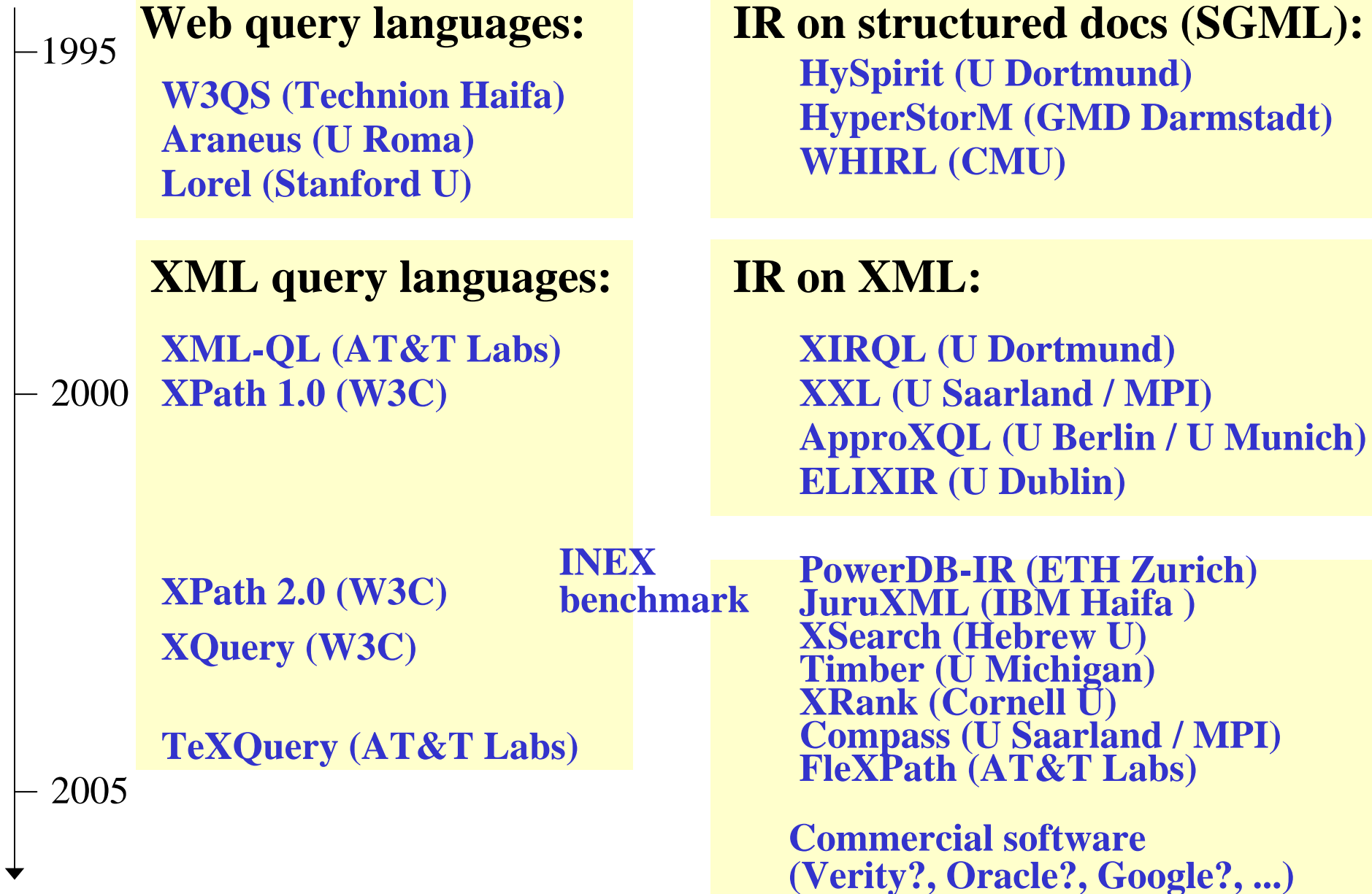
Combine the best of *precise querying* from DB world with *vague search* and *relevance assessment* from IR, Web & learning communities  
[ and expressive *logical inferences* from AI ]

# Outline

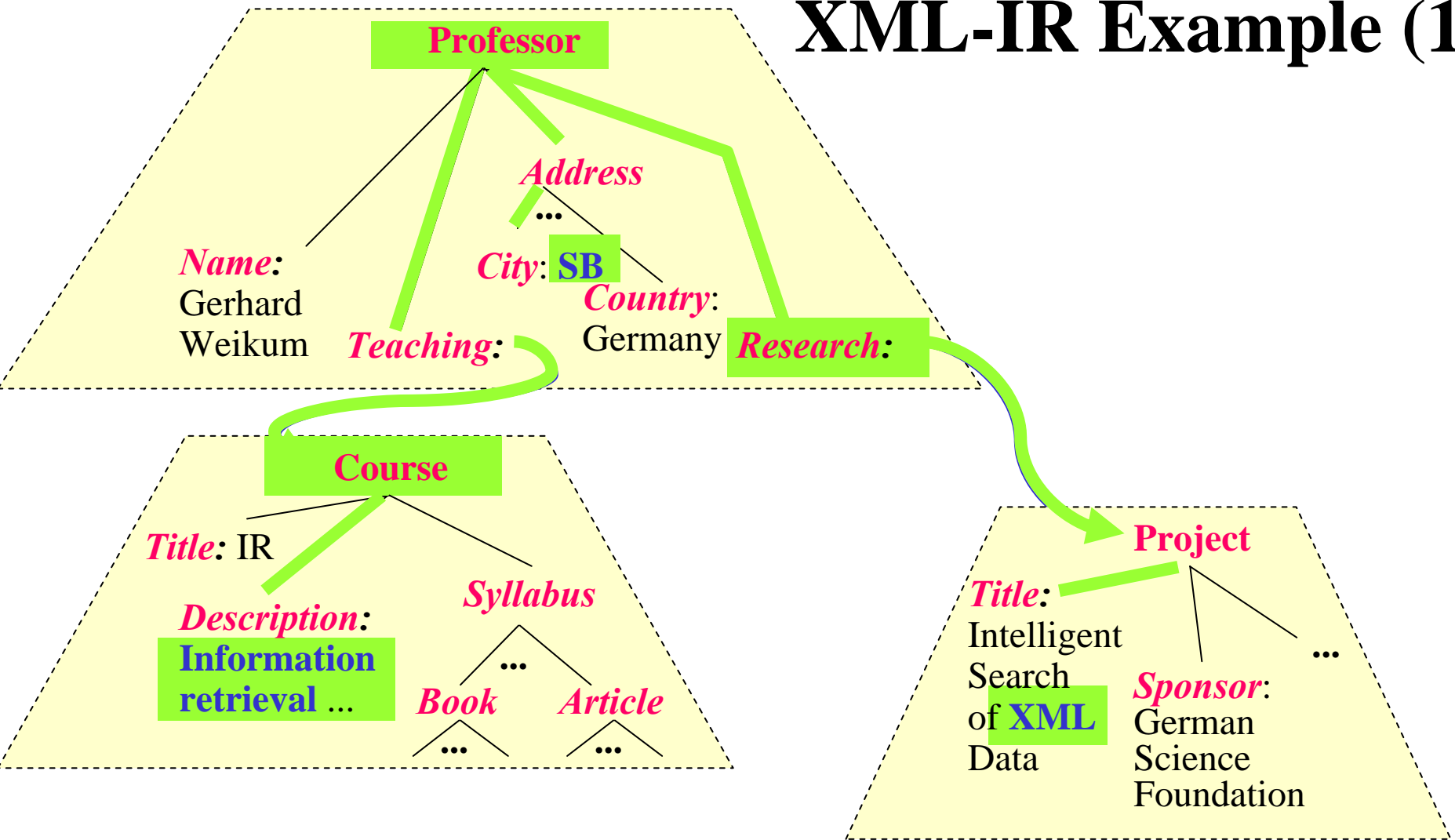
## ✓ Motivation and Challenges

- **Search** (XML, Ontologies)
- **Speed** (Top-k Query Processing)
- **Self-Organization** (P2P Collaborative Search)

# XML-IR: History and Related Work



# XML-IR Example (1)

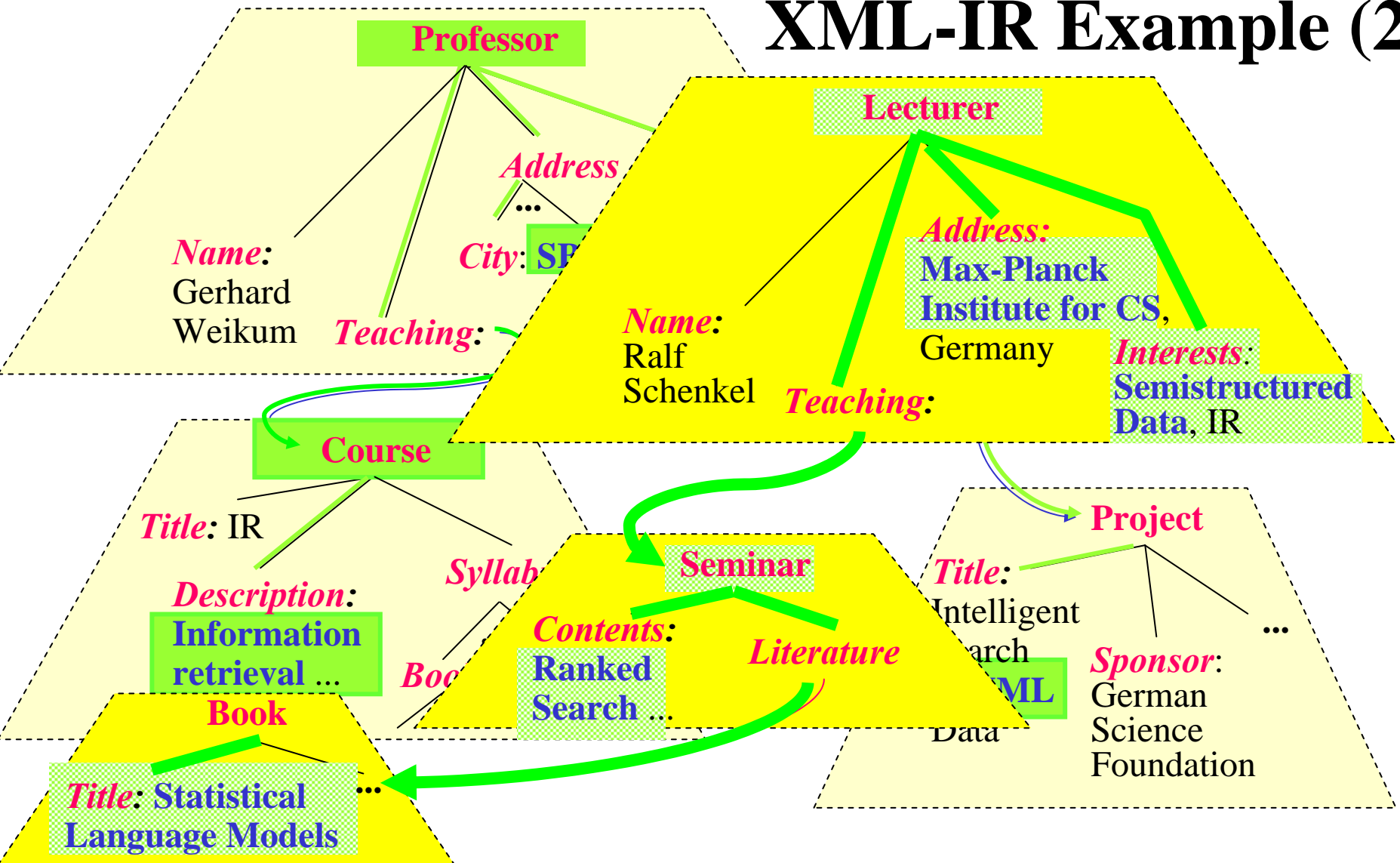


Select *P, C, R* From *Index*

Where *Professor* As *P* And *P* = „ Saarbruecken“

And *P*// *Course* = „ IR“ As *C* And *P*// *Research* = „ XML“ As *R*

# XML-IR Example (2)



Select **P, C, R** From **Index**

Where **~Professor** As **P** And **P = „~Saarbruecken“**

And **P//~Course = „~IR“** As **C** And **P//~Research = „~XML“** As **R**

# XML-IR Concepts

applicable to both XML and HTML data graphs

Where clause: conjunction of restricted *path expressions*  
with binding of variables

*Elementary conditions* on names and contents

Select *P, C, R* From *Index*

Where *~Professor* As *P*

And *P = „Saarbruecken“*

And *P//~Course = „Information Retrieval“* As *C*

And *P//~Research = „~XML“* As *R*

*Query result:*

- query is a pattern with relaxable conditions
- results are approximate matches to query with similarity scores

„Semantic“ *similarity conditions* on names and contents  
*~Research = „~XML“*

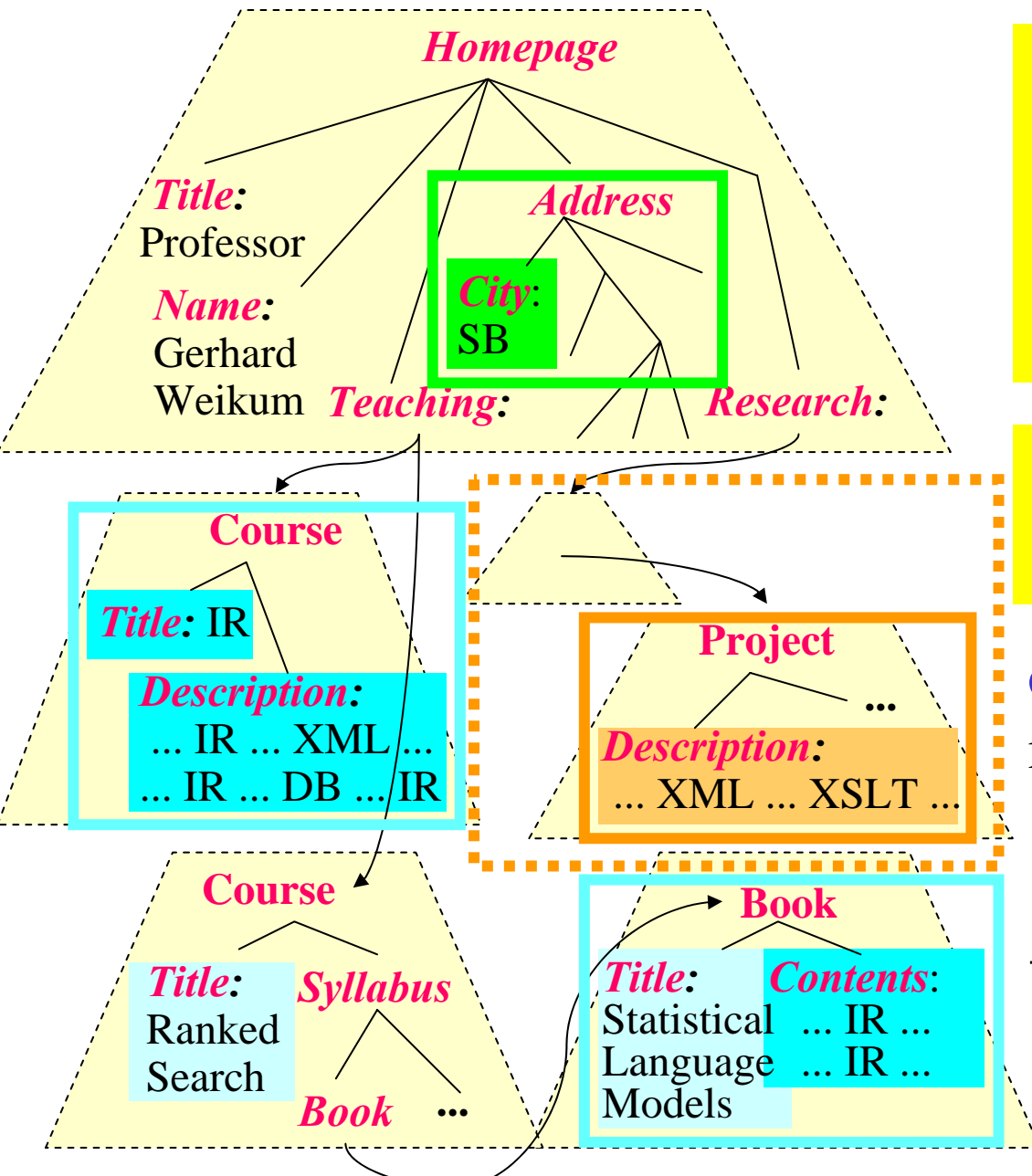
Relevance scoring based on

tf\*idf similarity of contents,

ontological similarity of names,

aggregation of local scores into global scores

# XML-IR Scoring Model

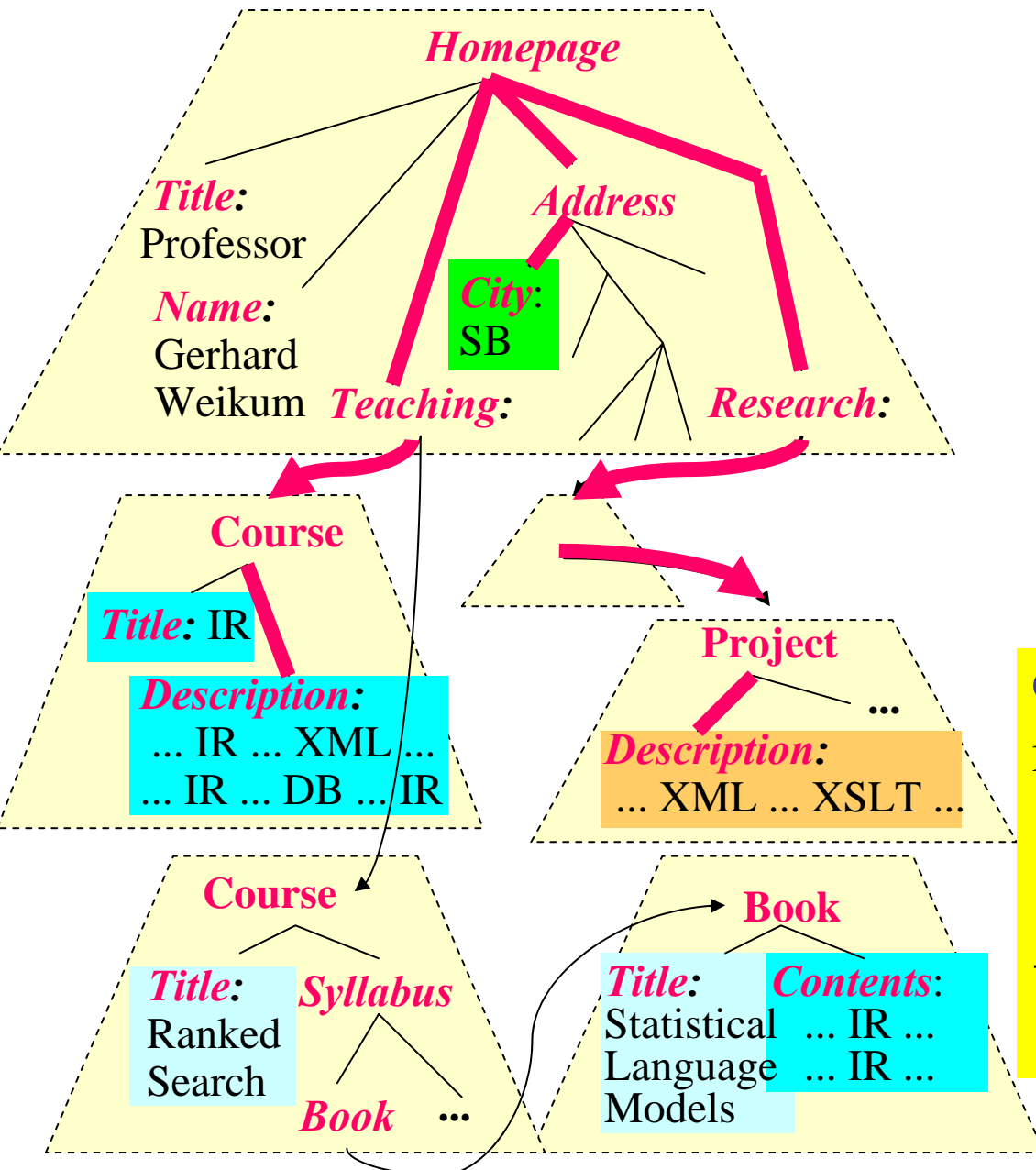


**local score** for elementary condition:  
based on tf\*idf-style statistics for node or node context with score propagation

**global score** for query:  
 $\sum \text{local scores} * \text{compactness}$

**compactness** of result:  
 $\max \{ \sum \text{node \& edge weights} \mid \text{graph connecting matching nodes} \}$   
→ generalized MST (related to Steiner trees)

# XML-IR Scoring Model



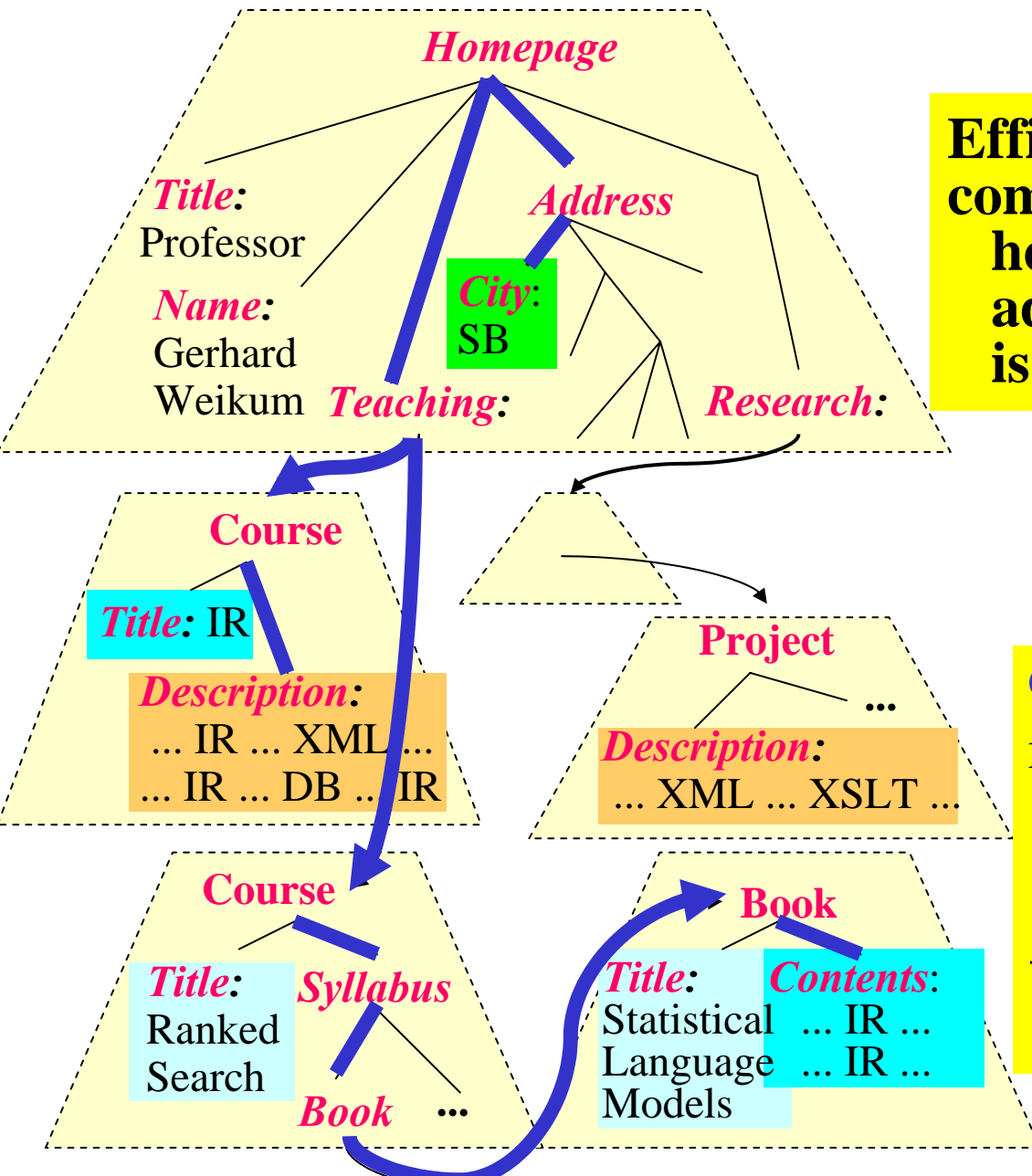
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(related to Steiner trees)



# XML-IR Scoring Model



local score for

**Efficient score computation:**  
heuristics work;  
advanced algorithms is open issue

global score for query:  
 $\sum \text{local scores} * \text{compactness}$

**compactness** of result:  
 $\max \{ \sum \text{node \& edge weights} \mid \text{graph connecting matching nodes} \}$   
→ generalized MST  
(related to Steiner trees)

# On Thesauri and Ontologies

**Taxonomy:** classification of concepts into groups (and trees of groups)

**Thesaurus:** repository („treasure“) of synonyms  
(and other relationships between words and concepts)

**Ontology:** metaphysical study of the nature of being & existence

**Ontology (new definition):** structured repository of knowledge with a description of concepts and relationships, possibly in the form of description logics formula

## Reasoning on Ontologies and Thesauri:

Professor  $\subseteq$  Lecturer  $\cap \exists$  hasStaff.Secretary

Teaching  $\supseteq$  Cour

Professor  $\subseteq$  Acad

Academician  $\subseteq$  H

Human  $\subseteq$  Carniv

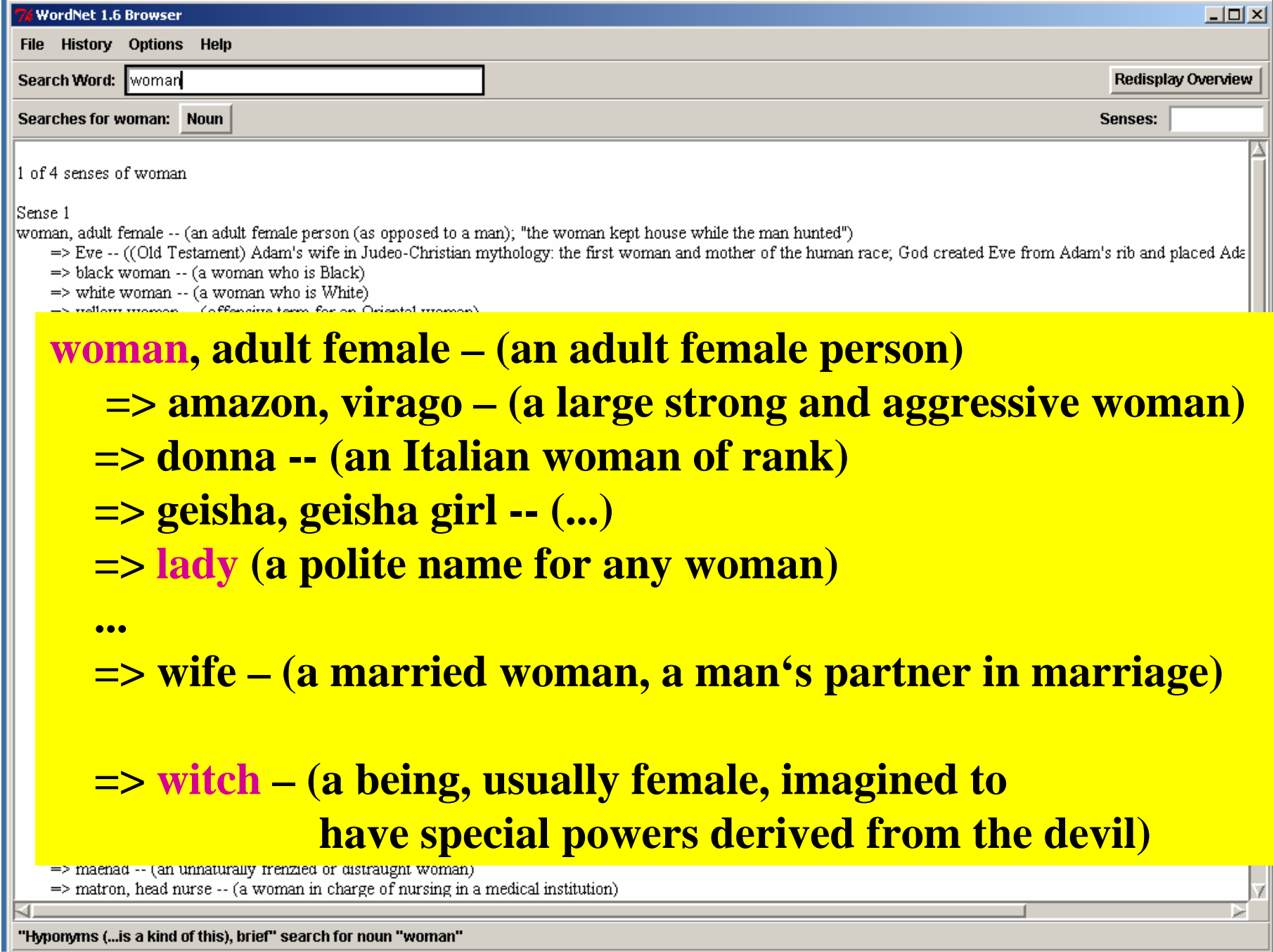
...

**poor man's ontology:  
pragmatic, rich, efficient**

→ logical inferences  
with sub-FOL calculus

→ transitive closures,  
shortest paths, etc.  
along generalizations

# Example WordNet



WordNet 1.6 Browser

File History Options Help

Search Word:  [Redisplay Overview](#)

Searches for woman: [Noun](#) Senses:

1 of 4 senses of woman

Sense 1

woman, adult female -- (an adult female person (as opposed to a man); "the woman kept house while the man hunted")

- => Eve -- ((Old Testament) Adam's wife in Judeo-Christian mythology: the first woman and mother of the human race; God created Eve from Adam's rib and placed Ada
- => black woman -- (a woman who is Black)
- => white woman -- (a woman who is White)
- => yellow woman -- (offensive term for an Oriental woman)

**woman, adult female – (an adult female person)**

- => amazon, virago – (a large strong and aggressive woman)**
- => donna -- (an Italian woman of rank)**
- => geisha, geisha girl -- (...)**
- => lady (a polite name for any woman)**
- ...**
- => wife – (a married woman, a man's partner in marriage)**
- => witch – (a being, usually female, imagined to have special powers derived from the devil)**

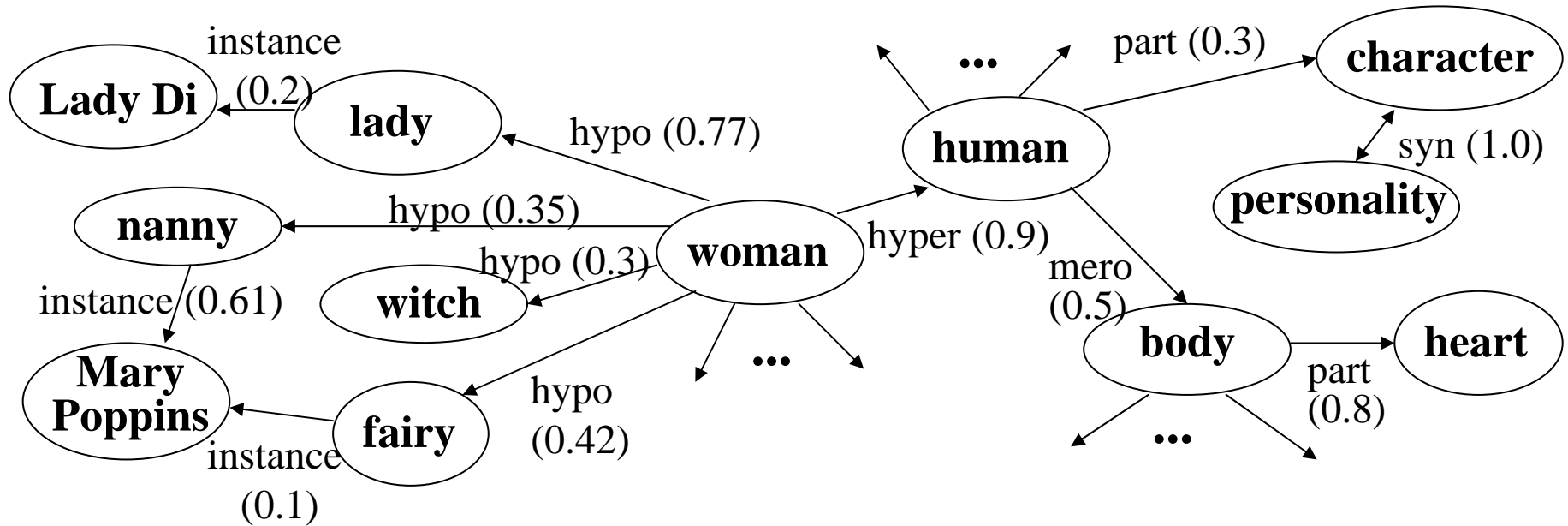
=> maenad -- (an unnaturally frenzied or distraught woman)

=> matron, head nurse -- (a woman in charge of nursing in a medical institution)

"Hyponyms (...is a kind of this), brief" search for noun "woman"

# Ontology Graph

An ontology graph is a directed graph with concepts (and their descriptions) as nodes and semantic relationships as edges (e.g., hypernyms).



**Weighted edges capture strength of relationships  
→ key for identifying closely related concepts**

# Statistics for Weighted Ontological Relations

Gather statistics from large corpus or by (focused) Web crawl

Various correlation measures for  $\text{sim}(c1, c2)$ :

**Dice coefficient:** 
$$\frac{2|\{\text{docs with } c1\} \cap \{\text{docs with } c2\}|}{|\{\text{docs with } c1\}| + |\{\text{docs with } c2\}|}$$

**Jaccard coefficient:** 
$$\frac{|\{\text{docs with } c1\} \cap \{\text{docs with } c2\}|}{|\{\text{docs with } c1\}| + |\{\text{docs with } c2\}| - |\{\text{docs with } c1 \text{ and } c2\}|}$$

**Conditional probabilities:** 
$$P[\text{doc has } c1 \mid \text{doc has } c2]$$

**Transitive similarity:**

$$\text{sim}^*(c1, cn) = \max\left\{ \prod_{i=1..n-1} \text{sim}(c_i, c_{i+1}) \mid \text{all paths from } c1 \text{ to } cn \right\}$$

compute by (adaptation of) Dijkstra's shortest-path algorithm

# Benefits from Ontology Service

Ontology service accessible via SOAP or RMI

Ontology filled with WordNet, geo gazetteer,

· focused crawl results, extracted tables & forms

useful for:

- Threshold-based query expansion
- Query keyword disambiguation
- Support for automatic tagging of HTML and enhanced XML tags
- Mapping of concept-value query conditions onto Deep-Web portals

# Query Expansion

## *Threshold-based query expansion:*

substitute  $\sim w$  by  $(c_1 \mid \dots \mid c_k)$  with all  $c_i$  for which  $\text{sim}(w, c_i) \geq \delta$

*„Old hat“ in IR; highly disputed for danger of topic dilution*

## *Approach to careful expansion:*

- determine phrases from query or best initial query results (e.g., forming 3-grams and looking up ontology/thesaurus entries)
- if uniquely mapped to one concept then expand with synonyms and weighted hyponyms

Problem: choice of threshold  $\delta \rightarrow$  see Top-k QP

# Query Expansion Example

From TREC 2004 Robust Track:

**Title:** International Organized Crime

**Description:** Identify organizations that participate in international criminal activity, the activity, and, if possible, collaborating organizations and the countries involved.

**Query:** {international[0.145|1.00],

Redisplay Overview

~META[1.00|1.00][{gangdom[1.00|1.00], organ[0.742|1.00]

Searches for organized crime: Noun

Let us take, for example, the case of Medellin cartel's boss Pablo Escobar. Will the fact that he was eliminated change anything at all? No, it may perhaps have a psychological effect on other drug dealers but,

mafia[0.154|1.00], "sicilian[0.

1 search for organized crime

organ[0.213|1.00], crime[0.31 ...

Sense 1

columbian[0.686|0.20], cartel

135930 sorted accesses in 11.07s

=> wakuza -- (organized crime enterprises)

... for organizing the illicit export of metals and import of arms. It is extremely difficult for the law-enforcement organs to investigate and stamp out corruption among leading officials.

1. Internal Chief on Fight Against

2. Economic Counterintelligence

3. Dresden Conference Views

4. Report on Drug, Weapons S

5. SWITZERLAND CALLED

... (organized criminal activities)

...

A parliamentary commission accused Swiss prosecutors today of doing little to stop drug and money-laundering international networks from pumping billions of dollars through Swiss companies.



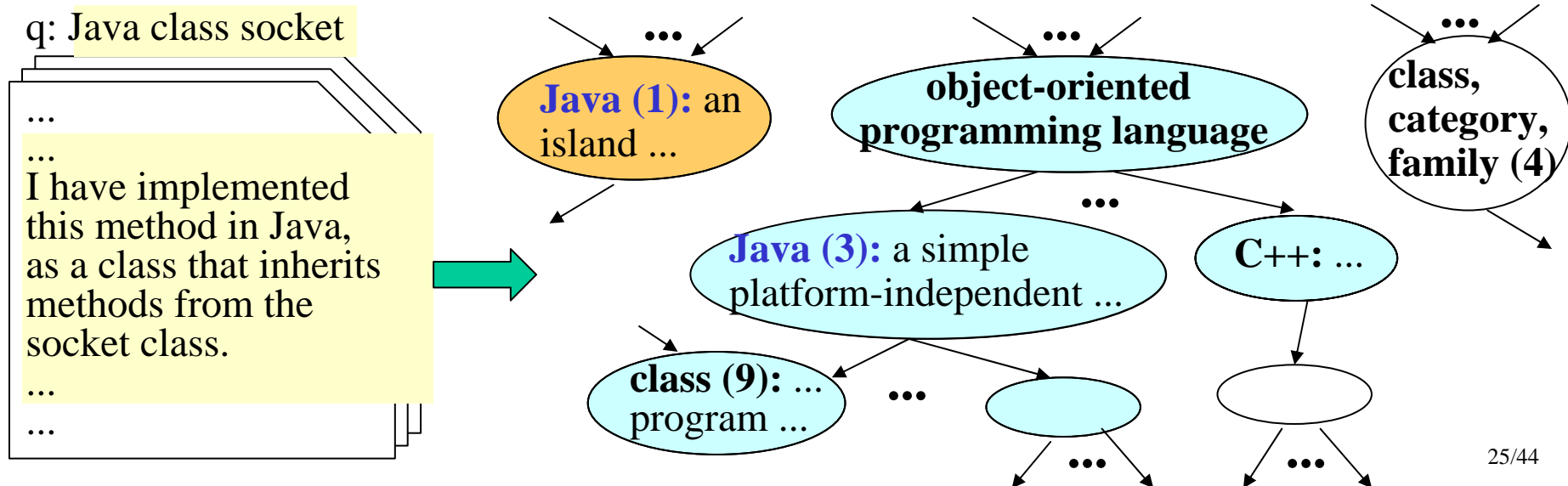
# Keyword-to-Concept Mapping and Word Sense Disambiguation (1)

Example: „Java class socket“ vs. „Java beach snorkeling“  
Which concept should „Java“ be mapped to for query expansion?

*Note: unlike in LSI or pLSI, concepts are explicit, not latent!*

**Approach for query keyword disambiguation:**

- form **contexts**  $\text{con}(w)$  and  $\text{con}(c_i)$   
for keyword  $w$  and potential target concepts  $c_i \in \{c_1, \dots, c_k\}$
- bag-of-words similarity  $\text{sim}(\text{con}(w), \text{con}(c))$  based on cos or KL diff
- choose concept  $\text{argmax}_c \{ \text{sim}(\text{con}(w), \text{con}(c)) \}$

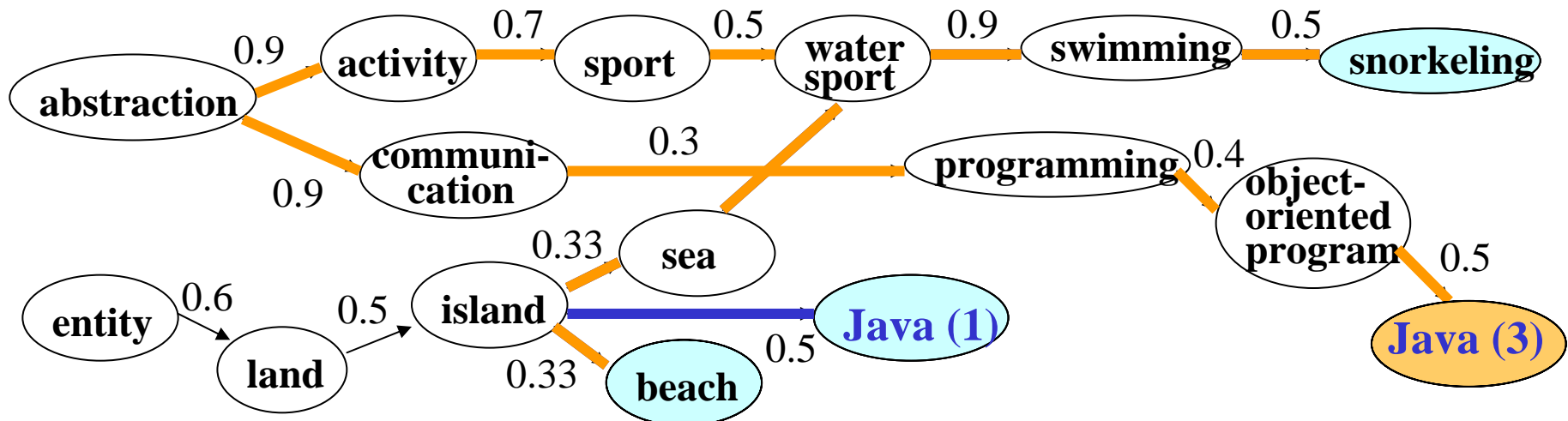


# Keyword-to-Concept Mapping and Word Sense Disambiguation (2)

Example: „Java class socket“ vs „Java beach snorkeling“  
Which concept should „Java“ be mapped to for query expansion?

*Alternative approach for query keyword disambiguation:*

- consider potential target concepts for all query keywords together
- choose concepts  $(c_1, \dots, c_m)$  for words  $(w_1, \dots, w_m)$  according to **sim \* compactness** where
  - **sim** ~ aggregation of  $\text{con}(w_i)$ -to- $\text{con}(c_i)$  similarities,
  - **compactness** ~ weight of MST for  $\{c_1, \dots, c_m\}$



# Observations and Challenges (2)

## *Observation:*

Explicit **ontologies/thesauri** and **statistical models** need to be combined for **ranked retrieval** of richly annotated but highly heterogeneous XML data

## *Challenges:*

- Develop full-fledged **statistical language model** for XML subgraph scoring
- Constructing **statistically quantified ontologies** from rich sources (WordNet, Wikipedia, bookmarks, etc.)
- Combine uncertainty of automatic tagging and query mapping with query result ranking in a comprehensive **probabilistic algebra**
- Efficient **query processing** and **optimization**

# Outline

✓ Motivation and Challenges

✓ Search (XML, Ontologies)

• Speed (Top-k Query Processing)

• Self-Organization (P2P Collaborative Search)

# Top-k Query Processing with Scoring

q: algorithm  
performance  
z-transform

B+ tree on terms

algorithm

...

performance

...

z-transform

17: 0.3  
44: 0.4  
52: 0.1  
53: 0.8  
55: 0.6  
⋮

12: 0.5  
14: 0.4  
28: 0.1  
44: 0.2  
51: 0.6  
52: 0.3  
⋮

11: 0.6  
17: 0.1  
28: 0.7  
⋮

index lists with  
(DocId, tf\*idf)  
sorted by DocId

Google:  
> 10 mio. terms  
> 4 bio. docs  
> 2 TB index

Given: query  $q = t_1 t_2 \dots t_z$  with  $z$  (conjunctive) keywords

similarity scoring function  $\text{score}(q,d)$  for docs  $d \in D$ , e.g.:  $\vec{q} \cdot \vec{d}$

Find: top  $k$  results with regard to  $\text{score}(q,d) = \text{aggr}\{s_i(d)\}$  (e.g.:  $\sum_{i \in q} s_i(d)$ )

*Naive QP algorithm:*

candidate-docs :=  $\emptyset$ ;

for  $i=1$  to  $z$  do {

candidate-docs := candidate-docs  $\cup$  index-lookup( $t_i$ ) };

for each  $d_j \in$  candidate-docs do {compute  $\text{score}(q,d_j)$ };

sort candidate-docs by  $\text{score}(q,d_j)$  descending;

# TA (Fagin'01; Güntzer/Kießling/Balke; Nepal et al.)

scan all lists  $L_i$  ( $i=1..m$ ) in parallel:  
 consider  $d_j$  at position  $pos_i$  in  $L_i$ ;  
 $high_i := s_i(d_j)$ ;

*but random accesses  
are expensive !*

→ *TA-sorted*

→ *Prob-sorted*

if  $d_j \notin \text{top-k}$  then {

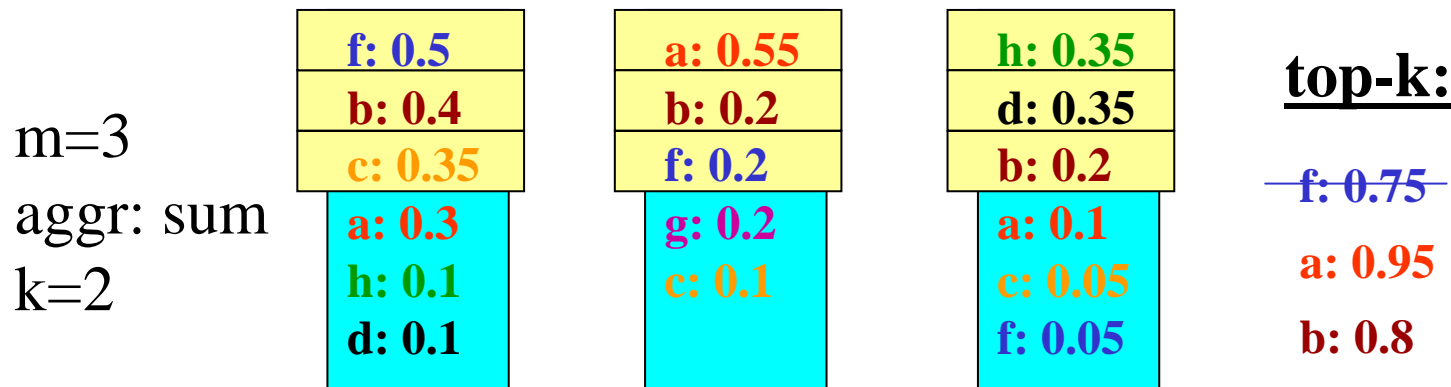
look up  $s_v(d_j)$  in all lists  $L_v$  with  $v \neq i$ ;

compute  $s(d_j) := \text{aggr} \{s_v(d_j) \mid v=1..m\}$ ;

if  $s(d_j) > \text{min score among top-k}$  then

add  $d_j$  to top-k and remove min-score  $d$  from top-k; }

if  $\text{min score among top-k} \geq \text{aggr} \{high_v \mid v=1..m\}$  then exit;



*applicable to XML data:*

*course = „~ Internet“ and ~topic = „performance“*

# TA-Sorted

scan index lists in parallel:

consider  $d_j$  at position  $pos_i$  in  $L_i$ ;

$E(d_j) := E(d_j) \cup \{i\}$ ;  $high_i := s_i(q, d_j)$ ;

$bestscore(d_j) := aggr\{x_1, \dots, x_m\}$

with  $x_i := s_i(q, d_j)$  for  $i \in E(d_j)$ ,  $high_i$  for  $i \notin E(d_j)$ ;

$worstscore(d_j) := aggr\{x_1, \dots, x_m\}$

with  $x_i := si(q, d_j)$  for  $i \in E(d_j)$ , 0 for  $i \notin E(d_j)$ ;

top-k := k docs with largest worstscore;

if min worstscore among top-k  $\geq$

max bestscore{d | d not in top-k} then exit;

m=3

aggr: sum

k=2

f: 0.5  
b: 0.4  
c: 0.35  
a: 0.3  
h: 0.1  
d: 0.1

a: 0.55  
b: 0.2  
f: 0.2  
g: 0.2  
c: 0.1

h: 0.35  
d: 0.35  
b: 0.2  
a: 0.1  
c: 0.05  
f: 0.05

top-k:

a: 0.95

b: 0.8

candidates:

~~f: 0.7 + ?  $\leq$  0.7 + 0.1~~

~~h: 0.45 + ?  $\leq$  0.45 + 0.2~~

~~c: 0.35 + ?  $\leq$  0.35 + 0.3~~

~~d: 0.35 + ?  $\leq$  0.35 + 0.3~~

~~g: 0.2 + ?  $\leq$  0.2 + 0.4~~

# Top-k Queries with Probabilistic Guarantees

TA family of algorithms based on invariant (with sum as aggr)

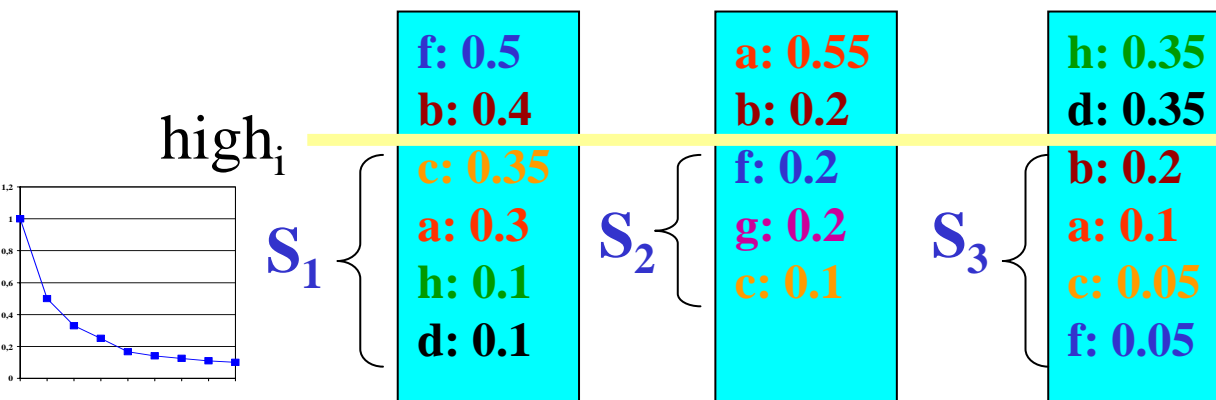
$$\underbrace{\sum_{i \in E(d)} s_i(d) \leq s(d)}_{\text{worstscore}(d)} \leq \underbrace{\sum_{i \in E(d)} s_i(d) + \sum_{i \notin E(d)} \text{high}_i}_{\text{bestscore}(d)}$$

Relaxed into probabilistic invariant

$$p(d) := P[s(d) > \delta] = P\left[\sum_{i \in E(d)} s_i(d) + \sum_{i \notin E(d)} S_i > \text{threshold}\right]$$

$$= P\left[\sum_{i \notin E(d)} S_i > \text{threshold} - \sum_{i \in E(d)} s_i(d)\right] =: P\left[\sum_{i \notin E(d)} S_i > \delta'\right] \leq \varepsilon$$

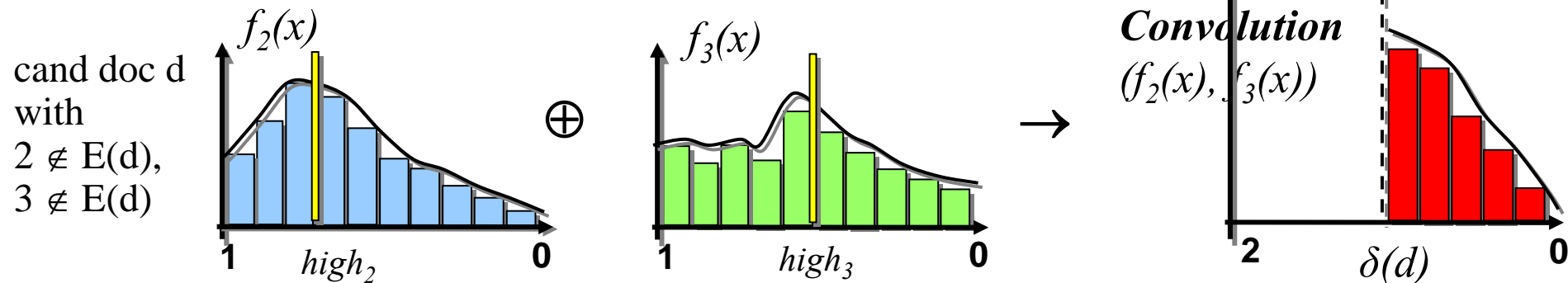
where the RV  $S_i$  has some (postulated and/or estimated) distribution in the interval  $(0, \text{high}_i]$



- *Discard candidates with  $p(d) \leq \varepsilon$*
- **Exit index scan when candidate list empty**



# Probabilistic Threshold Test



- postulating *uniform or Zipf* score distribution in  $[0, high_i]$ 
  - compute convolution using LSTs
  - use Chernoff-Hoeffding tail bounds or generalized bounds for correlated dimensions (Siegel 1995)
- fitting *Poisson* distribution (or Poisson mixture)
  - over equidistant values:  $P[d = v_j] = e^{-\alpha_i} \frac{\alpha_i^{j-1}}{(j-1)!}$
  - easy and exact convolution
- distribution approximated by *histograms*. *engineering-wise*
  - precomputed for each dimension *histograms work best!*
  - dynamic convolution at query-execution time

with *independent*  $S_i$ 's or with *correlated*  $S_i$ 's

# Performance Results for .Gov Queries

*on .GOV corpus from TREC-12 Web track:*

1.25 Mio. docs (html, pdf, etc.)

50 keyword queries, e.g.:

- „Lewis Clark expedition“,
- „juvenile delinquency“,
- „legalization Marihuana“,
- „air bag safety reducing injuries death facts“

*speedup by factor 10  
at high precision/recall  
(relative to TA-sorted);  
aggressive queue mgt.  
even yields factor 100  
at 30-50 % prec./recall*

	TA-sorted	Prob-sorted (smart)
#sorted accesses	2,263,652	527,980
elapsed time [s]	148.7	15.9
max queue size	10849	400
relative recall	1	0.69
rank distance	0	39.5
score error	0	0.031

# .Gov Expanded Queries

*on .GOV corpus with query expansion based on WordNet synonyms:*

**50 keyword queries, e.g.:**

- „juvenile delinquency youth minor crime law jurisdiction offense prevention“,
- „legalization marijuana cannabis drug soft leaves plant smoked chewed euphoric abuse substance possession control pot grass dope weed smoke“

	<b>TA-sorted</b>	<b>Prob-sorted (smart)</b>
<b>#sorted accesses</b>	<b>22,403,490</b>	<b>18,287,636</b>
<b>elapsed time [s]</b>	<b>7908</b>	<b>1066</b>
<b>max queue size</b>	<b>70896</b>	<b>400</b>
<b>relative recall</b>	<b>1</b>	<b>0.88</b>
<b>rank distance</b>	<b>0</b>	<b>14.5</b>
<b>score error</b>	<b>0</b>	<b>0.035</b>

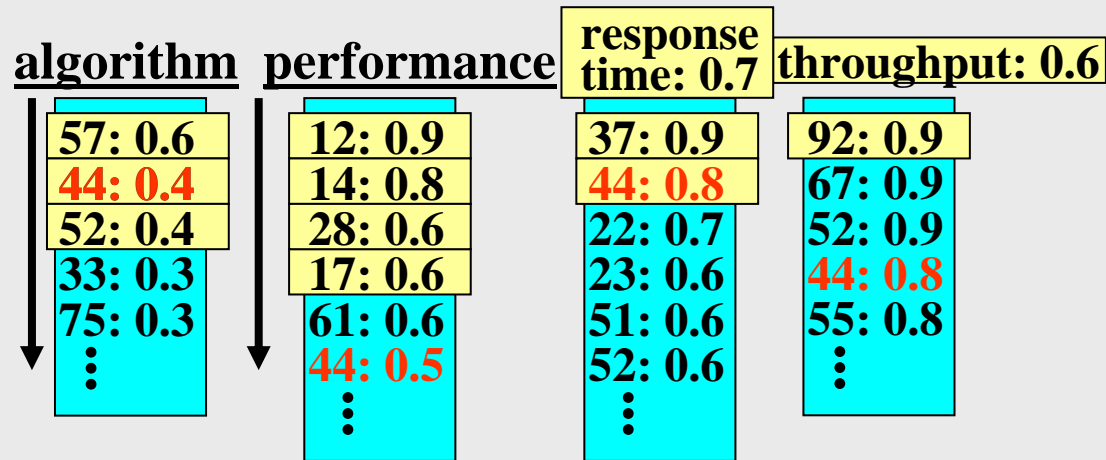
# Handling Ontology-Based Query Expansions

consider expandable query „*algorithm and ~performance*“

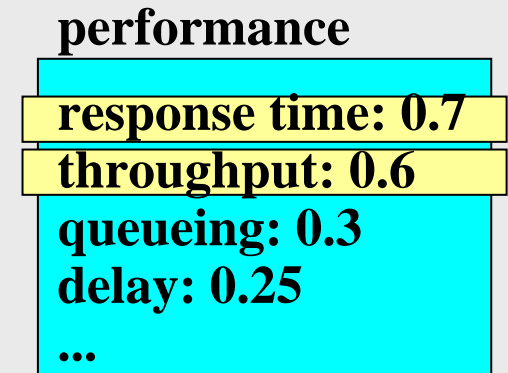
with score  $\sum_{i \in q} \{ \max_{j \in \text{onto}(i)} \{ \text{sim}(i,j) * s_j(d) \} \}$

dynamic query expansion with  
incremental on-demand merging of additional index lists

B+ tree index on terms



ontology / meta-index



- + much more efficient than threshold-based expansion
- + no threshold tuning
- + no topic drift

# Observations and Challenges (3)

## *Observation:*

Approximations with *statistical guarantees* are key to obtaining *Web-scale efficiency*

(e.g., TREC'04 Terabyte benchmark:

ca. 25 Mio. docs, ca. 700 000 terms, 5-50 terms per query)

## *Challenges:*

- Efficient consideration of *correlated dimensions*
- Integrated support for all kinds of XML similarity search: content & ontological sim, *structural sim*
- *Scheduling* of index-scan steps and few random accesses
- Integration of top-k operator into *physical algebra* and *query optimizer* of XML engine

# Outline

✓ Motivation and Challenges

✓ Search (XML, Ontologies)

✓ Speed (Top-k Query Processing)

• Self-Organization (P2P Collaborative Search)

# P2P for Web Search ?

**Given: overlay networks (often DHTs) à la Chord, CAN, P-Grid**  
**How do we exploit this technology for keyword queries?**

**Naive idea: use multidimensional keys as  
or encode doc/query vectors as**

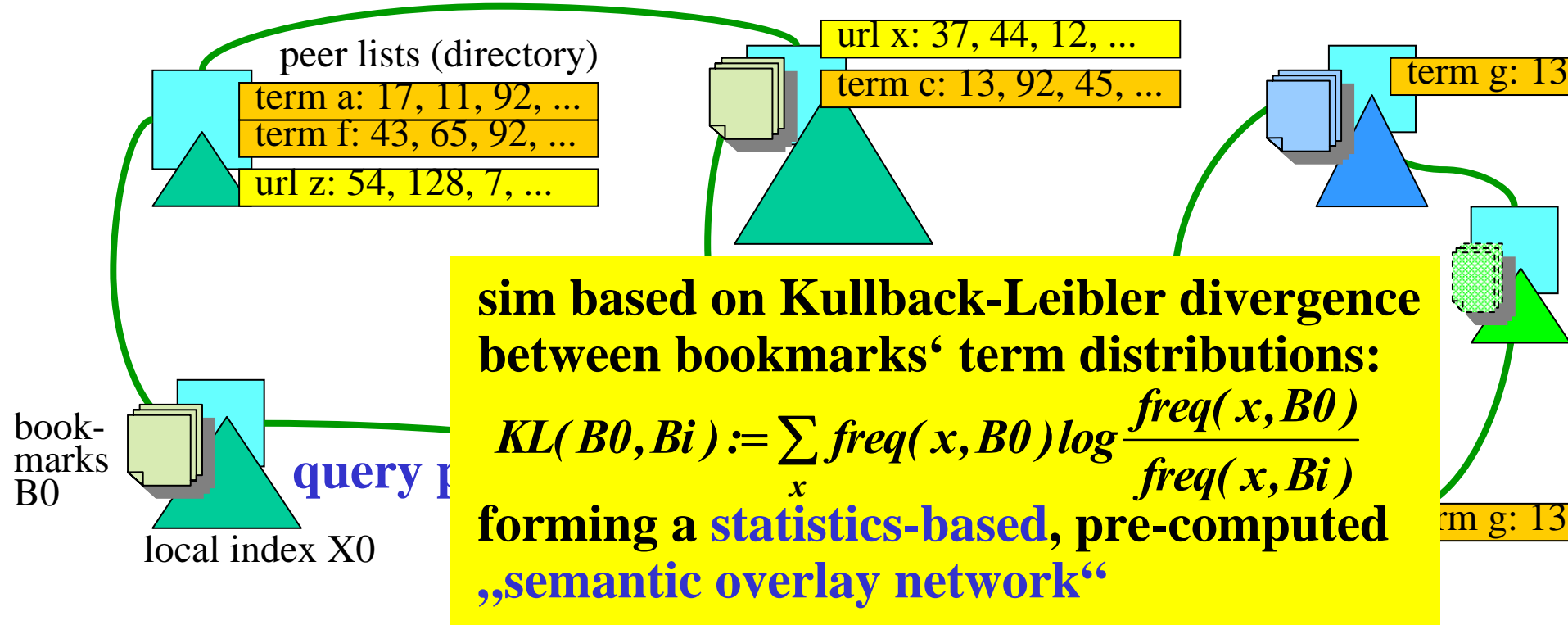
- grand challenge for performance at W
- infeasible for very-high-dimensional, v
- no support for ranking (similarity que
- breach with autonomous behavior of i

## Ongoing projects:

PlanetP (Rutgers U)  
Odyssey (Polytec Brooklyn)  
Pepper (U Duisburg / CMU)  
Peers (Stanford)  
Pier (Berkeley)  
YouServ (IBM)  
GridVine (EPFL)  
Minerva (MPI)  
Evergrow (EU)  
PeerSDI (Fudan U)

**Our approach: use DHT's for managing (statistical) metadata only  
with single-dim. keys (PeerId, term, URL)**

# Our Approach to P2P Query Routing



peer P0 first executes query locally

P2P directory has peer lists for **posted terms** and **bookmark URLs**

P0 identifies best peers Pi in terms of benefit/cost:  
( **sim (P0, Pi) / overlap (P0, Pi)** ) / **cost(Pi)**



# Exploiting Collective Human Input for Collaborative Web Search

- Beyond Relevance Feedback -

- href links are human endorsements → PageRank, etc.
- Opportunity: online analysis of human input & behavior may compensate deficiencies of search engine

Typical scenario for 3-keyword user query: a & b & c

→ top 10 results: user clicks on ranks 2, 5, 7

→ top 10 results: u query logs, bookmarks, etc. provide

u • human assessments & endorsements

→ top 10 results: u • correlations among words & concepts  
u and among documents

u user asks friend for tips

**Challenge: How can we use knowledge about the collective input of all users in a large community?**

# Observations and Challenges (4)

## *Observation:*

*Semantic overlay networks* for P2P Web search  
build on statistical similarity among peers

## *Challenges:*

- Efficient benefit/cost estimation and efficient computation of global measures from local ones (idf, PageRank, KL, ...)
- From bookmark-driven query routing towards exploiting query logs and click streams
- Distributed, self-optimizing TA-sorted and Prob-sorted
- Caching, lazy replication, proactive dissemination
- Incentive mechanisms and trust management

# Outline

- ✓ Motivation and Challenges
- ✓ Search (XML, Ontologies)
- ✓ Speed (Top-k Query Processing)
- ✓ Self-Organization (P2P Collaborative Search)

# Concluding Remarks

*long-term goal:* exploit the Web's potential for being the world's largest knowledge base

- *XML* and *Semantic Web* are key assets, but by themselves not sufficient; we need to cope with *diversity*, *incompleteness*, and *uncertainty*
  - absolute need for ranked retrieval
  - *statistics* is key
- combine techniques from *DBS*, *IR*, *CL*, *AI*, and *ML*
- *P2P* is intriguing paradigm: computing power, community input, anti-monopoly
- key issue is *quality/efficiency tradeoffs*